

ADMISSION

CSP/RSN clients are referred for services by their Primary Care Provider (PCP), their mental health clinician or addiction counselor, psychiatric hospital, medical unit hospital, and/or insurance.

Section 35 clients are referred by their treatment facility.

What is Section 35 Case Management?

This entails clinical case management services for civilly committed individuals up to one year after their commitment. This service is an extension of CSP and enhanced funding from the DPH/Bureau of Substance Abuse Services.

Section 35 Institutions:

- Men's Addiction Treatment Center (MATC)
- Women's Addiction Treatment Center (WATC)
- McGee Detox Program, Berkshire Medical Center (Section 35 clients only)
- MA Alcohol & Substance Abuse Center

CONTACT US

Community Support Program & Recovery Support Navigator

85 St. George Road
Springfield, MA 01104

413-736-0395

For Referrals:

CSP & RSN Supervisor

413-736-0395 x2201

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COMMUNITY SUPPORT PROGRAM & RECOVERY SUPPORT NAVIGATOR

Case management, linkage, advocacy, and empowerment services for individuals with psychiatric or substance use disorder and increased medical risk

WHAT IS CSP/RSN?

The **Community Support Program (CSP)** and the **Recovery Support Navigator (RSN)** provide case management services, outside and inside support of, primary medical and/or co-occurring mental health disorders; essential linkage, advocacy, and empowerment services to clients with a long-standing history of psychiatric or substance use disorder; and service clients at an increased medical risk. Clients must have a behavioral health diagnosis.

THE CSP/RSN CASE MANAGER:

- Empowers clients to increase independence (ex. using transportation, budgeting, and organization)
- Connects clients to services and information about self-help and recovery
- Coordinates communication between primary care, mental health, and psychiatry
- Assists client in obtaining benefits
- Creates a crisis plan
- Fosters confidence for a sustainable recovery
- Provides prevention and intervention assistance in

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collaboration with mental health, substance use, medical providers

Services are available in English and Spanish

ELIGIBILITY CRITERIA

Client demonstrates symptoms consistent with a DSM-5 diagnosis, which requires and can reasonably be expected to respond to therapeutic intervention; AND at least one (1) of the following:

A. Client is at risk for admission to 24-hour behavioral health inpatient, diversionary services, as evidenced by one of more of the following:

- Discharge from a 24-hour behavioral health inpatient/diversionary level of care within the past 180 days.
- Multiple emergency service provider (ESP) and/or emergency department (ED) encounters within the past 90 days
- Documented barriers to accessing and/or consistently utilizing essential medical and behavioral health services

- Loss of house stability, employment, family support within 90 days
- Currently pregnant or up to 12 months postpartum, with or without custody

-OR-

B. Client is referred by a primary care clinician (PCC) for assistance with necessary medical follow-up



Accepted Insurances*

BMC Plan, TUFTS Plan, Optum/
Always Health Partner,
Commonwealth Care Alliance,
MBHP Plan, BSAS

**Section 35-eligible clients may qualify for DPH/BSAS funding*



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